Johnson City Central School District

666 Reynolds Road Johnson City, NY 13790 www.jcschools.com



Educational Excellence for a Changing Tomorrow

Family and Community Engagement FAQ

Q: How will parents be notified if the school needs to shift to fully remote learning?

A: The district will use existing internal and external communication channels to notify staff, students and families/caregivers about in-person, remote and remote school schedules with as much advance notice as possible. JC uses Remind, the district website, the district app, and SchoolMessenger robocalls to communicate.

Q: How will parents be notified of their child(ren)'s class schedules?

A: Students will receive their class assignments by the last week of August via mail.

Q: Will I be notified if there is a suspected or confirmed COVID case or quarantine within the school community?

A: In the event that a student or staff member is sick or symptomatic, notification to potentially exposed individuals will occur pursuant to the state's contact tracing protocols as implemented by the Broome County Health Department. Notification to the wider community will occur only under the direction of local health officials.

Q: How will I communicate with my child(ren)'s teachers during remote learning?

A: The district will provide students and their families with multiple ways to contact schools and teachers during remote learning, including email, Remind, and robocalls.

Q; Who should I contact if I have questions about the school's remote learning plan or health and safety protocols?

A: The district's COVID-19 coordinator is Eric Race, Assistant Superintendent for Administration. Parents can contact Mr. Race at 930-1006 or <u>erace@jcschools.stier.org</u>

Q: Who should I contact if I need reopening resources translated into another language? A: Ms. Christina Kline can be reached at <u>ckline@jcschools.stier.org</u>